

# **SALES ASSOCIATE - Larkspur**

# **JOB OBJECTIVE**

Provide prompt, courteous and excellent service to customers in order to maximize sales and provide exceptional customers service, so as to promote the company's image of quality and professionalism.

## <u>STATUS</u>

Reports directly to the Store Manager and the Assistant Manager.

## **KEY JOB FUNCTIONS**

Provide prompt and courteous service to customers in order to maximize sales and customers service, so as to promote the company's image of quality and professionalism.

#### **PAY**

\$18-\$19/hr + commission

#### **JOB DUTIES**

- Practices professional salesmanship according to company policies and procedures in order to achieve maximum personal and store sales and provide the highest level of customer satisfaction.
- Identify and meet customer needs.
- Demonstrate enthusiasm and be passionate about our brand.
- Acts as an ambassador of the Birkenstock brand to promote brand image and the equity of our brand
- Adheres to all loss prevention policies, credit policies and procedures i.e. credit cards, check approvals, discounts, return and exchange policies.
- Ensure that all merchandise is properly ticketed and attractively displayed and maintains the section(s) that he/she is responsible for in accordance with company standards.
- Promotes total customer service in a friendly way.
- Communicate stock replenishment needs to Store Manager.
- Ensure that special orders are handled efficiently.
- Performs other duties as assigned by Store Manager and Assistant Manager i.e. shipping and receiving of merchandising, verification of merchandising, etc.
- Complies with all company policy and procedures.

### WHY BIRKENSTOCK

- Competitive pay as well as commission and incentive pay.
- Health benefits and 401k available.
- Positive and friendly work environment.
- Opportunity for growth and advancement.
- Generous Employee discount.
- It's more than a job, it's a career and a chance to be a part of a company that is growing at an incredibly fast pace and the best brand to represent.

# **QUALIFICATIONS (MINIMUM QUALIFICATIONS REQUIRED TO PERFORM TASKS)**

- Related work experience: six months of selling experience (retail or service industry)
- Physical requirements: able to bend, climb ladders, lift and move boxes up to 35 lb.
- Other qualifications:
  - o Excellent verbal and written communication skills
  - o Service Oriented
  - o Fashion Oriented
  - Willing to work retail hours

If interested, please send a cover letter and resume to <a href="mailto:careers@birkenstockusa.com">careers@birkenstockusa.com</a>

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